

TOURIST INFORMATION OFFICE

The Tourist Information Office is in the centre of town and is clearly marked on the map. They speak English - opening hours vary according to the time of the year.

LOCAL GOLF

The Val d'Or Golf is only a 10 minute drive away. It is a well laid out course and in an ideal setting. A round costs between 112€ but between 1 June & 15 July it is ONLY 93€. You can hire clubs, and buggies are available at 45,00€. There are six other good courses all within a 40 minutes drive from Calas de Mallorca - at Son Servera, Pula, Canyamel, Capdepera and two courses at Son Antem (Lluchmajor).

FREQUENTLY ASKED QUESTIONS

What is the weather like? Hot...Between May and October it is virtually sunshine all the way with very little rain. In July and August it can be very humid and at night it is very sticky.

If I have a problem, is there a consumer office I can go to? Yes, but it is in Palma. You can phone them, but be prepared to speak Catalan - Spanish probably won't do you! The phone number of the Oficina Municipal de Informacion al Consumidor (OMIC) is 971 712 748 or 971 724 650, and the offices are in the Plaza Olivar No.4 - which is close to the Plaza Espanya.

Can you buy baby foods, nappies and milk in Calas de Mallorca? Yes. Heinz baby foods and other brands are available in Supermarkets and Chemists, as are most brands of nappies. Nutraben here in Spain is similar to SMA baby milk.

Can I get to Calas de Mallorca by bus from the airport? Yes, but by the time you get here it could be time to go back home!!!

Is there anywhere for me to access my emails and Facebook while I am on holiday? Yes, here at Grand Central Bar we have free Wifi for customer's use.

Is there a bank in Calas? In a word - NO. There used to be a couple at one time but now there are none. The nearest one is in Cala Murada which is a five minute drive away. However, there are three ATM machines around town - opposite Grand Central Bar, next to City Cafe, and at Supermarket 2000.

Do any bars run good quiz nights? You are lucky because here at Grand Central Bar we have not only the best quiz in Calas but the best in Mallorca run by Ian Morrison who has

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GrandCentral Calas de Mallorca

Calas de Mallorca SCENE

Everything you need to know
about holidaying in Calas de
Mallorca - Summer 2016

FREE copy

For the extended version of this holiday guide go to:
www.calasdemallorca.co.uk

Calas de Mallorca is a purpose built resort on the south-east coast of Majorca and is great resort for families, particularly those with small children. But don't you teenagers worry - there are discos in town!

All the shops, bars and restaurants are compactly built around the 'Centro Comercial' and there are two great safe play areas for children. The beach at Cala Domingos Gran is one of the nicest on the island and for those of you who enjoy walking, there is a promenade along the headland with some spectacular views out to the Mediterranean.

Situated in the municipality of Manacor it is an ideal base for visiting other resorts on the east coast of Mallorca like Porto Cristo (and the Caves of Drach), Sa Coma, Cala Millor and Cala Bona to the north of Calas de Mallorca. And to the south there are the resorts of Porto Colom, Cala d'Or, Porto Petro and the beautiful Cala Figuera.

If you are a keen golfer then the Vall d'Or golf course is only a 10 minute drive away.

BEACHES

The main beach, Cala Domingos Gran is adjacent to the Hotel America. You walk down the slip road by the hotel, across the road and down some steps to the beach. It's a doddle going down, but murder coming back up if your old like us! From the main beach you can walk across the headland to Cala Domingos Petit, which is a lovely beach.

There is also the Cala Antena beach, adjacent to the Canarios Park Hotel, but it is a steep walk down to it, and the road to it is unmade if you are going by car.

POSTING A LETTER OR POSTCARD

Cost to the UK and Ireland is 1,15 euros for a standard letter or postcard. Stamps are available from tobacconists and the post office, which is shown on the map. The post office is only open from 11am to 12 noon Monday to Friday (even Mrs Coggins works more hours than that!). Some shops have private post boxes, and you can buy stamps from them, but these post boxes are not part of the Spanish postal system.

PHONING HOME

To call the UK dial 0044 then the number you want, but leaving off the first digit. For example 0151-999-6666 in the UK, would be 0044-151-999-6666 from Mallorca. If dialling to the Republic of Ireland it is the same except the international dialling code is 00353.

EMERGENCY AND USEFUL PHONE NUMBERS

Police & Emergencies	112	UK Consul	971 717 520
Irish Consul	971 719 244	Tourist Information	971 834 144
Local Taxis	971 822 882/971 822 492	Airport Flight Info	971 789 655
Directory Enquiries (International)	11825		

ILLNESS

If you need to visit a doctor we would recommend you first visit the chemist (*farmacia*) because they are well qualified. The chemist is situated in the middle of the Shopping Area opposite the main mini golf course.

If you still have to visit a doctor, there are several private doctors in town - a visit costs about 90€ - which you can claim back on your insurance.

There is also a national health clinic, which is marked on the map but you should make an appointment. However, they will treat you in extreme emergencies. Remember to take your EHIC card. The medical centre is open on Monday 1100 - 1330, Wednesday 0900-12.30, Thursday 0900-1330 and Friday 0830-1100 Phone number: 971 828 071

BUSES

The times quoted are Monday to Saturday only. There are buses on a Sunday but there are so few you are best staying in Calas! As buses have a habit of not running when they should in Mallorca, your best bus advice is "Just sit in the sun and wait, one will come along eventually!"

L415 Calas de Mallorca - Palma (via Manacor)

10.10 Return (via Manacor) 15.45, 17.45 - 18,00€ return

L441 Calas de Mallorca - Porto Cristo/Caves of Drach (and return):

more or less every 1/2 hour. First bus 09.00. Last bus leaves Porto Cristo 19.00 - 4,90€ return

L415 Manacor Market (Monday only)

09.05 : 10.10 : Return 12.00 : 13.15 - 6,00€ Return

L441 Calas de Mallorca - Sa Coma, Cala Millor and Cala Bona: (and return):

more or less every 1/2 hour. First bus 09.00. Last bus leaves Cala Millor 17.50 - 7,60€ return

L453 Calas de Mallorca - Puerto Soller via Valldemossa (45 min stay), Deya and Soller

Departs 10.15 returns 15.45. (NB This service runs only on Tuesday). Well worth the trip if only to take the San Francisco tram from Soller to Puerto Soller - 18,00€ return

FL844A Felanitx Market (Sunday only): 09.15,10.35 : Returns 12,00 13.15 - 7,00€ return

DUTY ALLOWANCES

According to HM Customs and Excise website <http://www.hmrc.gov.uk/customs/arriving/arrivingeu.htm> there are no limits on the amount of alcohol and tobacco you can bring in from EU countries, however customs officials are more likely to ask you questions if you have more than the following: 800 cigarettes • 200 cigars • 10 litres of spirits 400 cigarillos • 1kg smoking tobacco • 110 litres of beer • 90 litres of wine or 20 litres of fortified wine

The allowances for Cigarettes and Smoking tobacco was reduced in October 2011

The allowances are the same for the Republic of Ireland

- You must be over 18 to buy cigarettes and alcohol
- Remember that if you are taking liquids home with you they must be packed in your hold baggage, not in your hand baggage.

WARNING

If you are going into Palma, be aware just as you would if you went to any major city, particularly in the area close to the Cathedral where you are likely to be approached by "Flower sellers" - just walk away - they are professional pickpockets.

MONEY EXCHANGE RATE

The exchange rate varies slightly day-to-day. Always check that you have been given the right amount if you change your money in your hotel or exchange bureau.

MARKETS

The nearest big markets to Calas de Mallorca are at Santanyi (Wednesday and Saturday) Manacor (Monday) and Felanitx (Sunday). There are also two markets at nearby Campos, on Thursday and Saturday - the Saturday one is the best. There is also a small, and when we say small, we mean 'small' street market in Porto Colom on Tuesday. However, it is a beautiful town and is worth a visit so you may as well go on a Tuesday.

LOST CREDIT CARDS

If you should lose your credit card then telephone one of the numbers below:

Barclaycard	00 44 1604 230 230	Halifax	00 44 1132 428 196
HSBC	00 44 1442 422 929	Lloyds	00 44 1733 347 007
NatWest	00 44 1268 500 813	Nationwide	00 44 2476 438 996

HIRING A CAR

There are several car hire agencies in Calas. To hire a car you must be over 21, hold a full licence, and have two years driving experience.

When driving please note that police are red hot on speeding and issue 'on the spot' fines. Also, don't park your car illegally, you could find it gone when you come to get back in it!

GETTING TO THE AIRPORT

You can go by bus but it means going into Palma and then changing. It can be a lengthy operation depending upon connections. The easiest way is by taxi and the approximate cost is 73€ (daytime) and 84€ at night and it takes around 60 minutes.

TAXIS

The taxi rank is next to the Civic Centre. Phone 971 82 24 92 or 971 82 28 82.

Always agree a price to your destination before setting off. Note that there is a surcharge for using the taxis at night and on fiestas and also if you telephone for a taxi. Cost to the airport is approx. 73€ (day) and 84€ (night)

"TING TING" ROAD TRAIN

The road train runs around the resort throughout the day and there are 13 stopping points around town. It stops close to all hotels. The round trip takes between 40-50 minutes and costs 4,50€ for adults and reduced rate for children/ Train times are on the "Train Stops".

MINI GOLF

There are two mini golf courses in town. The first is close to Pizzeria Venecia on the front of the Shopping Centre and other, Mini Golf Mallorca, is right in the middle of the Shopping centre in front of the Chemists. Take part in the Fun Quiz at Grand Central Bar and you might win a free round of golf at **Mini Golf Mallorca**.

KID'S PLAYGROUNDS

Again, there are two of these in town. The biggest one is opposite the Maria Eugenia Hotel and the other is opposite the Samoa Hotel, in front of Little India Restaurant